

Order-to-Cash eInvoice Automation for Accounts Receivable

Customer Self Service Portal, eInvoice Presentment & Distribution

Direct Insite delivers a robust electronic invoice presentment self-service portal where customers can access their invoices, statements, credit memos, disputes, and payment history information on a 7x24x365 basis.

- Customers can self-register and maintain their user login credentials via the Direct Insite customer self-service portal.
- Direct Insite supports natural language requirements in 15 language templates, including double-byte compatibility.
- Direct Insite provides full service operations in 62 countries.
- Decision-tree support and on-line help provide customers with self-help solutions.

Customer Self Service Dispute Processing and ePayment

Customers can review their invoices and issue online billing inquiries at the invoice or line item levels. Disputes are automatically sent to the management organization for review and resolution.

- Online dispute history views display the status of the dispute request.
- Customers can schedule and pay one-to-many invoices with Direct Insite's ePayment option. Direct Insite supports the disbursement of payments via ACH or commercial card/credit card.
- If payments are made via Direct Insite, detailed remittance information is synchronized with the ERP Accounts Receivable system(s) of record.
- Invoice approval and payment workflow are managed by configurable business rules.

Invoice Compliance & Validation Workflow

Accounts Receivable billing administrators can complete invoice preparation functions such as flipping a sales order or purchase order into a preliminary bill, making line item invoice adjustments, completing invoice consolidation, and conducting invoice review/release processing.

- Automated invoice validation (n-way matching) streamlines the reconciliation of invoices, quotes, purchase orders, materials releases, certificates of acceptance, and other business documents so exceptions can be routed for efficient workflow resolution.
- Billing administrators are notified of bill preparation non-compliances and can perform proactive workflow-based billing adjustments before finalizing customer invoices.
- Attachment compliances can be configured and supportive attachments can be distributed with the invoice (receipts, agreements, purchase orders, contracts, etc.).

Business Metrics & Reporting

Internal finance managers can track and analyze customer cross-sell and up-sell trends, and can review cash disbursement and payment patterns. Customers can perform self-reporting functions such as usage reporting, 30/60/90 overdue reporting.

Benefits

- Reduce customer call center inquiry costs via self service portal
- Reduce invoice disputes and research/resolution costs
- Reduce DSO and working capital
- Reduce write-offs/improve revenue assurance via pre-bill validation
- Reduce paper invoicing costs
- Improve overall customer satisfaction and ease-of-business
- Increase competitiveness

Direct Insite

About Direct Insite

Direct Insite Corp. e-Invoicing and workflow solutions for global businesses streamline processes and reduce costs within Accounts Payable and Accounts Receivable operations. The Company's e-Invoice management services automate Procure-to-Pay and Order-to-Cash activities such as invoice validation, order matching, dispute handling, and e-payment. Direct Insite Corp. solutions are used by 7,000 corporations across 62 countries, 15 languages and multiple currencies. For more information about Direct Insite Corp. (OTC BB:DIRI.OB), visit www.directinsite.com.

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